



Mississippi Department of Finance & Administration Office of Insurance 501 N West St., Suite 901 Jackson, MS 39201

## WHAT TO DO IN THE EVENT OF A PROPERTY LOSS

## Immediate Steps to Take

- 1. Contact local Emergency Services as needed (Fire, Police, Medical, etc.).
- If the loss is major or sustaining, contact a Remediation/Emergency Services Company. Our state has contracted through a Preferred Vendor List (<u>http://www.dfa.ms.gov/media/8427/remediation-and-emergency-services-pvl-exp-5022022-002.pdf</u>):
  - a. Guarantee Restoration Services, LLC / 800-349-4357
  - b. Service Master Restoration by One Call / 601-933-8415 or 601-826-6178
- 3. Contact the Executive Director(s) or Head of Agency/office involved.
- 4. Contact DFA, Office of Insurance: Call George Roberson (601) 720-4207 mobile or (601) 576-2553 office

## **Current or Next Business Day**

- 5. Complete the State Property Loss Notice form (next page) and email it to George Roberson (george.roberson@dfa.ms.gov.
- 6. Open a new general ledger account to record all costs/expenses/expenditures related to the loss. Use the Elements of Extra Expense Claim form from the DFA/DFA Offices/State Property Insurance/Forms webpage or something similar as needed. This information might be necessary for state property claims that is filed.

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## **State Property Loss Notice**

Agency Name
Agency Mailing Address
Date/Time of Occurrence
Location of Occurrence (Building and Address)
Agency Head
Agency Head email
Agency Head Office phone
Agency Head Cell phone
Alternate Contact Person
Alternate Contact Person email
Alternate Contact Person Office phone
Alternate Contact Person Cell phone
Description/Cause of Loss/Expense of Repair
Building Damaged Contents Damaged
Complete and return to george.roberson@dfa.ms.gov.
Questions? Contact George Roberson at 601-576-2553 or 601-720-4207