

## UMB - State of Mississippi Sponsored Visa Travel Card Program Benefits

Welcome to the State of Mississippi Travel Card Procurement Card Program issued by UMB Bank. The UMB Bank Travel Procurement Card is now available for the employees of the State of Mississippi and governing authorities in Mississippi to accommodate payment of travel expenses. UMB Bank Visa Travel Cards Procurement (BTC) can be issued for payment of official travel expenses like air, car rental, lodging and authorized charges.

### Traveler Benefits

#### **\$500,000 Travel Accident Coverage**

- Common Carrier Travel Accident Insurance covers traveling employees in the event of accidental death or dismemberment while traveling as a ticketed passenger on a common carrier.

#### **Auto Rental Insurance \***

- Whether at home or abroad, Visa Procurement Card Auto Rental Insurance, at no additional cost, provides primary coverage up to the cash value of most rental cars for damage due to collision or theft.

#### **1-800 VISA 911 for 24-hour Assistance**

- The Visa Assistance Center (VAC) - also known as "Visa 911" is the central customer assistance service facility for Visa Procurement Cardholders to obtain core enhancement services. It is available 24 hours a day, 365 days a year. The telephone number is 1-800-VISA-911.

#### **Emergency Cash and Card Replacement**

- When properly authorized Visa will deliver cash and replace lost, stolen, or damaged cards anywhere in the world, usually within 24 hours in the United States and within one business day when an employee is traveling overseas.

#### **Medical Referral Assistance \***

- The Visa Assistance Center provides medical referral, monitoring, and follow up. Also, it assists in obtaining an advance of funds to cover medical expenses and emergency transportation, as well as prescription assistance. However, all costs are the cardholder's responsibility.

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### **Legal Referral Service \***

- If you need legal help, the Visa Assistance Center will put you in touch with English-speaking legal assistance through local attorneys or the U.S. Embassy if you are overseas. Furthermore, Visa will assist in bail bond and cash advances. However, all costs are the cardholder's responsibility.

### **Emergency Ticket Replacement \***

- The Visa Assistance Center will replace lost or stolen tickets by booking emergency tickets for airport terminal pickup or for delivery to your location. The Center also assists with the carrier's ticket reimbursement procedures.

### **Lost Luggage Assistance \***

- The Center will arrange shipment of replacement items if an airline or common carrier loses your checked luggage, and, if necessary, a cash advance. The Visa Assistance Center will also assist you in obtaining payment from any applicable insurance carrier. However, all costs are the cardholder's responsibility.

### **Emergency Message Service \***

- Available toll-free 24 hours a day to record emergency messages for travelers.

### **Emergency Translation Service**

- Provides telephone assistance in all major languages and helps find local interpreters, if available.

### **Guaranteed Reservation Service**

- When you make your hotel reservations with the Visa, they will be held for you, even when you arrive later than expected.

### **Pre-trip planning**

- The Visa Assistance Center can provide you with currency exchange rates, weather forecasts, passport/visa information, travel advisories, health precautions, and required immunization information before you leave for your destination. For cardholders with special medical needs, the Center can assist in making local arrangements for medical equipment and supplies, and in locating medical facilities prior to your trip.

\*Certain restrictions, conditions and exclusions apply.