



# MAGIC Reverse Auction Bidders Training Guide

The MAGIC Reverse Auction Bidders Training Guide provides instructions for vendors to participate in Reverse Auctions. Vendors have the ability to submit bids electronically and view real time bid ranking. The identity of participating bidders will not be displayed to other bidders throughout the online auction process. However, bidders will be able to see the current best bid.

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## Technical Requirements

Bidders are responsible for ensuring technical requirements are met.

### Acceptable Internet Browser(s)

- Microsoft Internet Explorer (IE) version 11
- Google Chrome versions 49 and above (will need to download and install a Chrome Extension called "IE Tab Extension")

### Unsupported Internet Browser(s)

- Microsoft Internet Explorer (IE) version 10 or below
- Microsoft Edge
- Google Chrome
- Safari
- Firefox

Note: Pop-up blocker must be turned off.

### Java

- Reverse Auction requires Java version 6.30 or higher. Java can be downloaded from following Web site.  
<https://www.java.com/en/download/>

## Login Procedure

Vendors must be registered in MAGIC in order to receive a User ID and password to log in. Vendors who are new to MAGIC may visit the [Vendor Information page](#) on DFA's Web Site, or register online, [Vendor Registration](#).

To Log into MAGIC, open the following URL: <https://portal.magic.ms.gov/iri/portal>. Enter User ID and Password. The password is case sensitive.

Having password problems? Please click on this [link](#) for help...

User \*

Password \*

MAGIC is the Mississippi Accountability System for Government Information and Collaboration.

If you need access or additional information please go to the below website.  
<http://www.dfa.ms.gov/dfa-offices/mmrs>

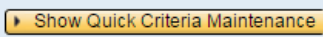


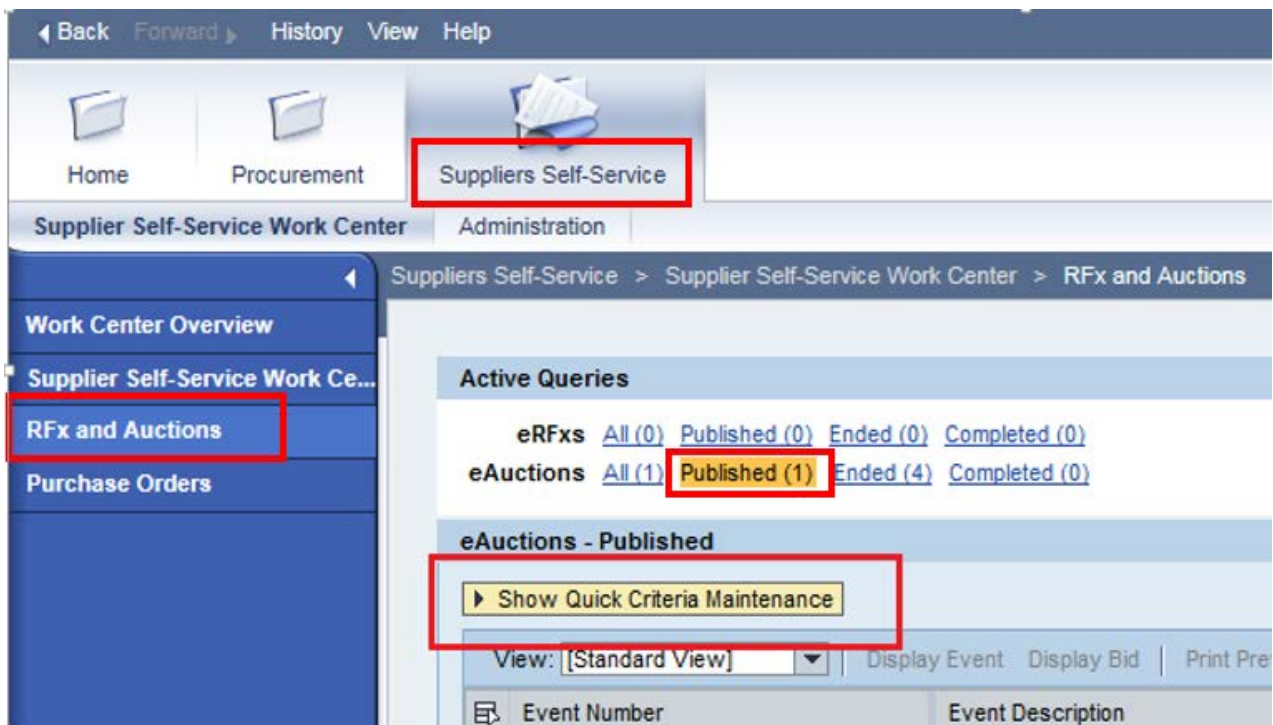
## View Available Reverse Auctions

### Search for Auction(s)

Listed below are the steps to search for a bid response.

- 1.) **Bidders must first respond to the RFx (RFQF) to be able to participate in the Reverse Auction.** Instructions for creating a response to an RFx are available here, [RFx Response -Supplier Self Service](#).
  - The RFx (RFQF)– Bid Specifications will provide details for qualifying criteria. Only bidders qualified through the RFx (RFOF) will be invited to participate in Reverse Auctions.
- 2.) To search for auctions, click on the **Suppliers Self-Service** tab.
- 3.) Select **RFx and Auctions** in the navigation menu on the left of the screen.
- 4.) Select the **Published** link on the eAuctions line of the Active Queries section.

Note: If the search fields are not visible, click the  button to expand the search criteria.





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- 5.) Enter the search criteria. To find all available bid opportunities, skip to step (f).
  - a) Select **All** or **Published** to search for available Events (eAuctions).
  - b) Enter the appropriate *Quick Criteria Maintenance* fields: **Event Number** (Auction number) or complete any optional relevant search criteria.
  - c) Click on **Apply** to view all Auctions based on your search criteria.
  - d) To generate an updated search using the same selection criteria, click **Refresh** or skip to step (7).
- 6.) Click **Apply** to find available bid opportunities.
- 7.) In the results list, click on the **Event Number** to open the Auction details in a separate window. (Pop-up blocker must be turned off.)

The screenshot shows the MAGIC web application interface. The top navigation bar includes the MAGIC logo, the text "Mississippi Accountability System for Government Information and Collaboration", and a "Log" button. Below this is a secondary navigation bar with "Back", "Forward", "History", "Favorites", "View", and "Help" options, along with a "Welcome: VND9050881" message. The main content area is divided into several sections:

- Supplier Self-Service Work Center**: A horizontal menu with icons for Home, Employee Self-Service, Suppliers Self-Service, General Applications, System Administration, Content Management, and User Administration.
- Suppliers Self-Service > Supplier Self-Service Work Center > RFx and Auctions**: The current page path.
- Active Queries**: A section showing query counts for eRFxs (All (0), Published (10), Ended (0), Completed (0)) and eAuctions (All (1), Published (1), Ended (0), Completed (0)).
- eAuctions - All**: A section for managing search criteria. It includes a "Hide Quick Criteria Maintenance" button and links for "Change Query", "Define New Query", and "Personalize". The search criteria fields are: Event Number (3300000092), Event Status (dropdown), Creation Date (calendar icon), Deadline Date Flag (dropdown), Status (dropdown), My RFx Responses From (dropdown), and Smart Number (text input). Below these fields are "Apply" and "Clear" buttons.
- View: [Standard View]**: A section with buttons for "Display Event", "Display Bid", "Print Preview", "Refresh", and "Export".
- Results Table**: A table with columns: Event Number, Event Description, Event Type, Event Status, Start Date, End Date, Bid Number, and Bid Status. The first row shows: 3300000092, 1130-18-R-RAEX-00002, English Auction, Active, 10/20/2017, 10/27/2017, No Bid Created.



## Display Auction Details

Listed below are the steps view the auction details and information regarding the auction.

- 1.) The Auction Details screen will be displayed. It is important to review the details prior to the Auction begin time. Bidding will not be available prior to the Auction Start Date / Time.

The table below list the fields and a brief description of the information available on the Auction Parameters sub-tab of the Auction Information tab.

**Display Auction: 330000092**

**3 Days 11:41:05** Remaining Time    
 Number 330000092    
 Name 1130-18-R-RAEX-00002    
 Owner First Last    
 Status Active    
 Currency USD

Start Date 20.10.2017 13:58:45 CST    
 End Date 27.10.2017 01:00:00 CST

<p><b>Identification</b></p> <p>Name: <input type="text" value="1130-18-R-RAEX-00002"/></p> <p>Type: <input type="text" value="English Auction"/></p> <p>Product Category: <input type="text"/></p> <p>Currency: <input type="text" value="USD"/></p> <div style="border: 2px solid red; padding: 5px; margin-top: 10px;"> <p><b>Dates</b></p> <p>Start Date: <input type="text" value="10/20/2017"/> <input type="text" value="01:58:45 pm"/></p> <p>End Date: <input type="text" value="10/27/2017"/> <input type="text" value="01:00:00 am"/></p> <p>Time Zone: <input type="text" value="CST"/></p> </div>	<p><b>Event Parameters</b></p> <p>Bid Decrement: <input type="text" value="Absolute"/></p> <p>Bid Validation: <input type="text" value="New bid must beat overall best bid"/></p> <p>Follow On Document: <input type="text" value="Contract"/></p> <p>Sequential Line Items: <input type="checkbox"/></p> <p>Sequential Initial Duration: <input type="text" value="0"/></p> <p>Sequential End-Time Gap: <input type="text" value="0"/></p> <p><b>Automatic Extensions:</b></p> <p>Remaining Time Trigger: <input type="text" value="0"/></p> <p>Extension Period: <input type="text" value="0"/></p> <p>Number of Extensions: <input type="text" value="0"/></p> <p><b>Status and Statistics</b></p> <p>Creation Date: <input type="text" value="10/03/2017"/> <input type="text" value="04:27:46 pm"/></p> <p>Created By: <input type="text" value="SRMBUYER04"/></p>
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Section	Field Name	Description
Identification	Name	Smart Number with details related to the RFx
	Type	English Auction is the standard for State of Mississippi
	Product Category	The 5 digit NIGP code (optional)
	Currency	US Dollar (USD)
Dates	Start Date	Begin Date and Time for the Live Auction
	End Date	Date and Time of Live Auction completion
	Time Zone	Central Standard Time (CST)
Event Parameters	Bid Decrement	The amount/percentage by which the next bid must decrease relevant to the current lowest bid.
	Bid Validation	Logic used to determine if the bid is valid.
	Follow On Document	Contract or Purchase Order
	Sequential Line Items	Enables sequential line item functionality to stagger end times.
	Sequential Initial Duration	The amount of time in between each line item end time.
	Sequential End-Time Gap	The time between item end times.
Automatic	Remaining Time Trigger	The time period before the end of the auction where an



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Extensions		extension can be triggered due to bid activity.
	Extension Period	Number of minutes, for which the auction will be extended if a bidder submits an offer within the Remaining Time Trigger period.
	Number of Extensions	The number of times an auction can be extended by bid activity within the Remaining Time Trigger.
Status and Statistics	Creation Date	The date and time the auction was created.
	Created By	The UserID of the Agency Buyer who created the auction.

## Display Line Items

Listed below is information regarding the line items associated with the auction.

1.) Click the **Items** tab to view the line items.

**Display Auction: 330000092**

Print Preview | Close | Live Auction

3 Days 11:41:05 Remaining Time | Number 330000092 | Name 1130-18-R-RAEX-00002 | Owner First Last | Status Active | Currency USD

Start Date 20.10.2017 13:58:45 CST | End Date 27.10.2017 01:00:00 CST

Auction Information | **Items** | Notes and Attachments

Item Overview

Details | Copy | Paste | Expand All | Collapse All | Filter Settings

Line Number	Item Type	Product ID	Description	Lot	Quantity	Unit	Start Price	Bid Decrement Amount	Delivery Date	Notes	Attachments
1	Material		TEST 01		1,000	AU	10,000.00	10,00		0 / 0	0 / 0
2	Material		TEST 02		1,000	AU	10,000.00	10,00		0 / 0	0 / 0
3	Material		TEST 03		1,000	EA	10,000.00	10,00		0 / 0	0 / 0
4	Material		TEST 04		1,000	EA	10,000.00	10,00		0 / 0	0 / 0

If the items are in **Lots**, the main items will be listed with individual lot items below.

Number 330000165 | Name 1130-18-R-RFQ-00027 | Type English Auction | Status Saved | Number of Bidders 11

Auction Information | Bidders | **Items** | Notes and Attachments | Bidder View | Tracking

Item Overview

Details | Add Item | Copy | Paste | Duplicate | Delete

Line Number	Item Type	Product ID	Description	Lot	Product Category	Quantity	Unit	Start Price	Reference Price	Reserve Price	Price Unit	Bid Decrement
1			APRONS	<input checked="" type="checkbox"/>				0.00	0.00	0.00		
1.1	Material		Big		10004	300	EA			0.00		1
1.2	Material		Small		10004	400	EA			0.00		1
1.3	Material		Medium		10004	300	EA			0.00		1
2			UNIFORM	<input checked="" type="checkbox"/>				0.00	0.00	0.00		
2.1	Material		Big		10004	300	EA			0.00		1
2.2	Material		Small		10004	400	EA			0.00		1
2.3	Material		Medium		10004	300	EA			0.00		1
3			HATS	<input checked="" type="checkbox"/>				0.00	0.00	0.00		
3.1	Material		top hats		10004	1,000	EA			0.00		1
3.2	Material		cowboy hats		10004	5,000	EA			0.00		1
3.3	Material		baseball caps		10004	10,000	EA			0.00		1

2.) To view additional details for a line item, select the desired line and click the **Details** button.



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**Display Auction: 330000092**

Print Preview | Close | Live Auction

3 Days 11:41:05 Remaining Time | Number 330000092 | Name 1130-18-R-RAEX-00002 | Owner First Last | Status Active | Currency USD

Start Date 20.10.2017 13:58:45 CST | End Date 27.10.2017 01:00:00 CST

Auction Information | **Items** | Notes and Attachments

▼ Item Overview

Details | Copy | Paste | Expand All Collapse All Filter Settings

Line Number	Item Type	Product ID	Description	Lot	Quantity	Unit	Start Price	Bid Decrement Amount	Delivery Date	Notes	Attachments
1	Material	TEST 01			1,000	AU	10,000,00	10,00		0 / 0	0 / 0
2	Material	TEST 02			1,000	AU	10,000,00	10,00		0 / 0	0 / 0
3	Material	TEST 03			1,000	EA	10,000,00	10,00		0 / 0	0 / 0
4	Material	TEST 04			1,000	EA	10,000,00	10,00		0 / 0	0 / 0

3.) The details for the line item will be displayed.

Item 1 : TEST 01

Item Data | Notes and Attachments

<b>Identification</b>		<b>Currency, Values and Pricing</b>	
Item Type:	Material	Quantity / Unit:	1,000 AU
Product ID:		Price Per Unit:	1 Activity unit
Description:	TEST 01	Start Price:	10,000,00 USD
Product Category:	86300	Ceiling Price:	0,00 USD
		Bid Decrement Percent:	0,00

The table below list the fields and a brief description of the information available for each line item.

Section	Field Name	Description
Identification	Item Name	Type of item (Material)
	Product ID	11 digit material number
	Description	Detailed description of the item
	Product Category	The 5 digit NIGP code
Currency, Values, and Pricing	Quantity /Unit	The number of items / the Unit of Measure (i.e. EA for each)
	Price Per Unit	The individual price based on the Unit of Measure indicated.
	Start Price	Starting bid price of the item (Bids higher than the start price will not be accepted.)
	Ceiling Price	Ceiling Price is not used.
	Bid Decrement Percent	Bid decrement amount if percentage option is selected.
	Bid Decrement	Bid decrement amount if dollar amount option is selected.





## Display Notes and Attachments

Click the **Notes and Attachments** tab to view supporting documents and/or notes associated with the auction.

**Display Auction: 3300000092**

Print Preview | Close | Live Auction

3 Days 11:31:45 Remaining Time | Number 3300000092 | Name 1130-18-R-RAEX-00002 | Owner First Last | Status Active | Currency USD  
Start Date 20.10.2017 13:58:45 CST | End Date 27.10.2017 01:00:00 CST

Auction Information | Items | **Notes and Attachments**

▼ Notes

Add | Clear

Assigned To	Category	Text Preview

▼ Attachments

Add Attachment | Edit Description | Versioning | Delete | Create Qualification Profile

Assigned To	Category	Description	File Name	Version	Processor	Checked Out	Type	Size (KB)	Changed by
Document Header	Standard Attachment	test	3160000714.MHTML	1		<input type="checkbox"/>	MHTML	55	SRMBUYER04

## Participating in a Live Auction

After completing the steps above to find a desired auction, the steps below can be used to participate in the Live Auction process.

- 1.) With the Auction displayed, click the **Live Auction** button.

**Display Auction: 3300000092**

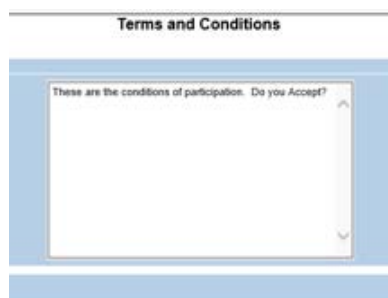
Print Preview | Close | **Live Auction**

3 Days 11:25:52 Remaining Time | Number 3300000092 | Name 1130-18-R-RAEX-00002 | Owner First Last | Status Active | Currency USD  
Start Date 20.10.2017 13:58:45 CST | End Date 27.10.2017 01:00:00 CST

Auction Information | Items | Notes and Attachments

- 2.) A pop-up window will appear containing Terms and Conditions to participate in the Live Auction. Review all terms and conditions. If you agree, click **Accept**. If you click **Decline** you will not be allowed to participate in the Live Auction.

If the agency did not establish Terms and Conditions this screen will not be displayed.







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3.) If any pop-ups appear asking for a confirmation to run the JAVA application, click **Run**.



4.) The Live Auction bidding screen will be displayed. If you receive any error messages, please ask your company's system administrator to verify your computer's technical requirements.

### Live Auction Cockpit

The Live Auction Cockpit will be displayed when the JAVA application has run.

Listed below is information regarding key items for the Live Auction Cockpit. The steps for submitting a response are located on the next page.

#### Live Auction Cockpit

Name: 1130-18-R-RFQI-00030      Requester: 1130\_SRGBOS1  
Number: 3300000163      Currency: USD      Start Date: 08/23/2017 10:38:30 AM CDT  
Rule Profile: Reverse auction with broken lot, full quantity, anonymous bidding      End Date: 08/23/2017 10:50:00 AM CDT  
Description:      Time Remaining: 00:08:06 (Active)

Item	Description	Quantity	Unit	Price Unit	Start Price	Decrement	Rank	My Bid	My Bid Value	Best Bid	Next Valid Bid	Bid Price
1	Pencils	100	each	1	19.00	-	-	-	-	10.00	10.00	
2	Pens	200	Case	1	20.00	-	-	-	-	11.00	11.00	
3	Folders	300	Pail	1	29.00	-	-	-	-	22.00	22.00	
4	Books	400	Drum	1	34.00	-	-	-	-	28.00	28.00	

Total Value of M

**Details**

Item: 1  
Description: Pencils  
Quantity: 100  
Unit: each  
Price Unit: 1  
Currency: USD  
Start Price: 19.00  
Decrement: 0.00  
Revision Level:  
Supplier Text:



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Field Name	Description
Start Date	Date and Time the Live Auction starts
End Date	Date and Time the Live Auction ends
Time Remaining	The time remaining for the Live Auction
Description	Line item description
Quantity	Line item quantity
Unit	Line item unit
Price Unit	Line item price per unit
Start Price	The initial price for the line item.
Best Bid	The lowest bid that has been submitted, to date, for that line item. This field will be blank until the first bid has been submitted.
Next Valid Bid	The next price that is allowed to be bid for that line item. It is determined by subtracting the decrement amount from the best bid amount.
Bid Price	Your bid for the item. Your bid should be equal or less than the next valid bid field.  For instructions on how to enter your bid price, see the next page.

### Submitting a Bid Response

The steps below must be completed for each separate line item you wish to bid on.

1. Click desired line item.
2. Enter the price in the **Bid Price** field(s) for the items you wish to bid on.

**Live Auction Cockpit**

Name: 1130-18-R-RFQF-00025  
 Number: 3300000120      Currency: USD  
 Rule Profile: Reverse auction with broken lot, full quantity, anonymous bidding  
 Description:

Requester: 1130\_SRMBO51  
 Start Date: 10/16/2017 10:06:00 AM CDT  
 End Date: 10/19/2017 9:59:00 AM CDT  
 Time Remaining: 00:00:00 (Ended)

Item	Description	Quantity	Unit	Price Unit	Start Price	Decrement	Rank	My Bid	My Bid Value	Best Bid	Next Valid Bid	Bid Price
1	Test Material 01	10	each	1	1,000.00	10.00	1	660.00	6,600.00	660.00	650.00	
2	Test Material 02	12	each	1	1,000.00	10.00	1	660.00	7,920.00	660.00	650.00	
3	Test Material 03	15	each	1	1,500.00	10.00	1	870.00	13,050.00	870.00	860.00	
4	Test Material 04	20	each	1	2,000.00	10.00	1	872.00	17,440.00	872.00	862.00	

Total Value of My Bids 45,010.00
Total Bid Value:
Submit



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- Click the **Submit** button. The submit button may be submitted after each line item price is entered or after you enter the price for all line items you wish to bid on.

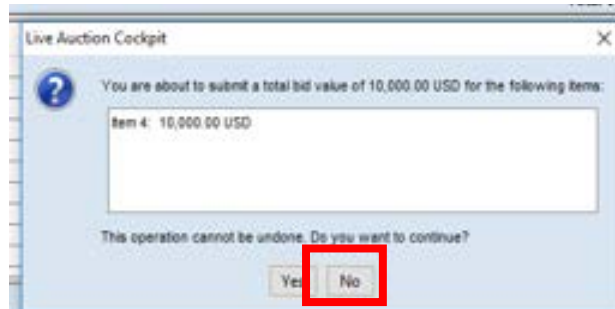
### Live Auction Cockpit

Name: 1130-18-R-RFQF-00025      Requester: 1130\_SRGBOS1  
Number: 3300000120      Currency: USD      Start Date: 10/16/2017 10:06:00 AM CDT  
Rule Profile: Reverse auction with broken lot, full quantity, anonymous bidding      End Date: 10/19/2017 9:59:00 AM CDT  
Description:      Time Remaining: 00:00:00 (Ended)

Item	Description	Quantity	Unit	Price Unit	Start Price	Decrement	Rank	My Bid	My Bid Value	Best Bid	Next Valid Bid	Bid Price
1	Test Material 01	10	each	1	1,000.00	10.00	1	660.00	6,600.00	660.00	650.00	
2	Test Material 02	12	each	1	1,000.00	10.00	1	660.00	7,920.00	660.00	650.00	
3	Test Material 03	15	each	1	1,500.00	10.00	1	870.00	13,050.00	870.00	860.00	
4	Test Material 04	20	each	1	2,000.00	10.00	1	872.00	17,440.00	872.00	862.00	

Total Value of My Bids 45,010.00      Total Bid Value:

- A confirmation pop-up window will be displayed. The bid value (by line item) will be displayed the total of the Unit Price times the Quantity for that item. If the bid amount(s) are correct, click **Yes**. If the bid amount(s) are incorrect, click **No** and repeat the steps above to enter the correct bid amounts.



- A confirmation of a successful bid submission will be displayed in the Chat Window. Note: Erroneous bids may be deleted by the agency during the live auction.

#### Chat and System Messages

06/07/2017 10:27:40 AM CDT [System]: Your bid for line item 1 has been successfully submitted  
06/07/2017 10:27:40 AM CDT [System]: Your bid for line item 2 has been successfully submitted  
06/07/2017 10:27:40 AM CDT [System]: Your bid for line item 3 has been successfully submitted

- Repeat steps 1 – 5 for each desired line item.



## Chat and System Messages

The Chat and System Messages area is used for viewing chat messages from an agency buyer and information messages automatically generated by MAGIC.

Below are helpful hints in using the chat feature:

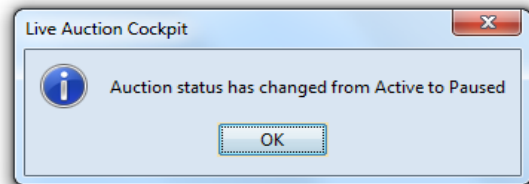
<b>A bidder CAN:</b>	Send a message to an agency buyer. Type the message in the message box and click <b>Send</b> .
	See broadcast messages from the agency buyer to ALL bidders.
	See messages regarding the status of the auction (e.g. paused, resumed, or extended)
<b>A bidder CANNOT:</b>	Send a message to other bidders of the auction.
	See messages sent to an agency by other bidders.
	See messages sent to other bidders from the agency buyer.

Chat and System Messages    Participating Bidders: 5    Purchaser Status: Offline     Display Time Stamp    All Messages ▾

Please send me.....    Send

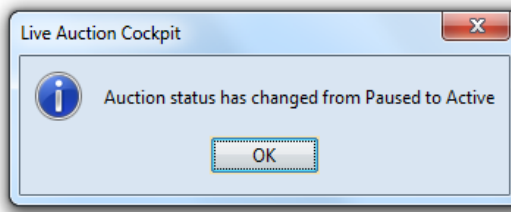
## Pausing and/or Resuming an Auction

If necessary, the agency buyer can pause the Live Auction bidding. In such cases, the auction status will be changed from “Active” to “Paused”. A system alert will appear on the screen.



**The countdown clock will not stop running while the auction is paused. The time remaining and end date / time are not affected or extended automatically.**

When the agency buyer resumes the auction the auction status will be changed from “Paused” to “Active”. A system alert will appear on the screen.



Once the auction has ended, a notification will display.

