

State and School Employees Health Insurance Management Board

Standing Monthly Meeting April 28, 2021

The standing monthly meeting of the State and School Employees Health Insurance Management Board convened Wednesday, April 28, 2021, in the Office of Insurance Conference Room, Suite 901B, in the Woolfolk Building located at 501 North West Street in Jackson, Mississippi, at 9:02 a.m. Due to COVID-19 social distancing guidelines, the meeting was held virtually using Microsoft Teams®. A speakerphone was available in Room 138 in the Woolfolk Building for the general public to listen to the meeting. The conference number was also provided to the public. The presiding officer was Ms. Liz Welch, Chairman of the Board. A quorum was present.

Voting Members Present

Ms. Liz Welch, Chairman
Mr. Christopher Burkhalter, Vice Chairman
Mr. Mike Chaney *(Represented by Mr. Bob Williams)*
Mr. Mark Formby
Mr. Kelly Hardwick
Mr. Ray Higgins *(Via Phone)*
Dr. Alfred Rankins *(Via Teams)*
Dr. Carey Wright *(Represented by Dr. Felicia Gavin via Teams)*

Non-Voting Members Present

The Honorable Walter Michel – Chairman,
Senate Insurance Committee
The Honorable John Read – Chairman,
House Appropriations Committee

Voting Members Absent **Members Absent**

Mr. Larry Fortenberry
Dr. Andrea Mayfield

Non-Voting

The Honorable Briggs Hopson – Chairman,
Senate Appropriations Committee
The Honorable Henry Zuber – Chairman
House Insurance Committee

Department of Finance and Administration Staff Present:

Ms. Cindy Bradshaw
Ms. Amanda Murphy
Ms. Angela Inman *(Via Teams)*
Mr. Chris Shaman *(Via Teams)*
Mr. John Anderson *(Via Teams)*
Ms. Alicia Coleman *(Via Teams)*
Ms. Dinah Wilson *(Via Teams)*
Ms. Christina Young *(Via phone)*

Attorney General's Office Staff Present:

Ms. Liz Bolin, Esquire

Call to Order

The meeting was chaired and called to order by Ms. Liz Welch, Chairman of the Board.

Agenda Item 1: Minutes of the March 24, 2021 Standing Monthly Board Meeting

Chairman Welch announced that the minutes of the Board's March 24, 2021 standing monthly meeting had been provided to all Board members for their review in advance of today's meeting. A motion was made by Mr. Kelly Hardwick for the Board to approve the minutes for March as presented. Mr. Mark Formby seconded the motion. The motion passed by a 7 – 0 vote with members Burkhalter, Formby, Gavin (designee for member Wright), Hardwick, Higgins, Rankins and Williams (designee for member Chaney) voting affirmatively.

Agenda Item 2: 2020 Third Party Medical Claims Administrator Audit

Chairman Welch recognized Ms. Michelle Suckow, Claim Technologies, Inc. (CTI) Vice President to present the results of CTI's recently completed audit of Blue Cross & Blue Shield of Mississippi's (BCBSMS) calendar year 2020 performance as the third party medical claims administrator for the State and School Employees' Health Insurance Plan. A copy of CTI's *Claims and Performance Review Report*, their report summary, and BCBSMS' response was distributed to Board members prior to the meeting. Ms. Suckow explained the audit process and the key results, and noted that BCBSMS had met or exceeded all contractual performance standards. No action was required or taken by the Board on this item.

Agenda Item 3: Telemedicine Services Contract

Chairman Welch recognized Ms. Cindy Bradshaw, State Insurance Administrator, Office of Insurance, who reminded the Board that the contract with AmericanWell Corporation (AmWell) will expire on February 28, 2022. Ms. Bradshaw discussed the telemedicine services provided by AmWell and stated that staff recommends the Board appoint a subcommittee to determine if these services are still needed via a separate contract or if there are adequate network providers providing these services. Additionally, if the subcommittee decides there are not adequate services being provided within the network, that staff be given the authority to proceed with the issuance of a Request for Proposal. Mr. Chris Burkhalter made a motion that the Chairman appointment a subcommittee to determine if a separate telemedicine services contract is needed; and, if determined one is necessary, that the subcommittee work with Staff to procure these services through a Request for Proposal. Mr. Hardwick seconded the motion. The motion passed by a 7 – 0 vote with members Burkhalter, Formby, Gavin, Hardwick, Higgins, Rankins and Williams voting affirmatively. Chairman Welch appointed a subcommittee consisting of Mr. Mike Chaney, Mr. Kelly Hardwick, and Dr. Carey Wright.

Agenda Item 4: Financial Statements

Chairman Welch recognized Ms. Angela Inman, Deputy Director, Office of Insurance, who briefly reviewed the financial statements for the State and School Employees' Life and Health Insurance Plan for the month of March 2021. Copies of the financial statements were provided to the Board members for review prior to the meeting. No action was required or taken by the Board on this item.

Agenda Item 5: General Schedule

Chairman Welch recognized Mr. Chris Shaman, Deputy Director, Office of Insurance, who reviewed the schedule of major activities and actions to be taken by the Board for the next several months.

Agenda Item 6: Old Business

There was no old business for the Board to consider.

Agenda Item 7: New Business

There was no new business for the Board to consider.

Adjournment

Chairman Welch announced that the next standing meeting of the State and School Employees Health Insurance Management Board is scheduled for 9:00 a.m., on Wednesday, May 26, 2021.

As there was no further business, the meeting was adjourned at 9:17 a.m.

A handwritten signature in dark ink, appearing to read "Liz Welch", is written over a horizontal line.

Liz Welch
Chairman

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