

State and School Employees Health Insurance Management Board

Minutes of the Standing Monthly Meeting April 24, 2019

The standing monthly meeting of the State and School Employees Health Insurance Management Board convened on Wednesday, April 24, 2019, in Room 139 in the Woolfolk Building located at 501 North West Street in Jackson, Mississippi, at 9:03 a.m. Vice-Chairman Christopher Burkhalter presided over the meeting. A quorum was present.

Voting Members Present

Ms. Laura Jackson, Chairman *(via telephone)*
Mr. Christopher Burkhalter, Vice-Chairman
Mr. Mike Chaney *(Represented by designee, Mr. Bob Williams)*
Mr. Mark Formby
Mr. Kelly Hardwick
Dr. Andrea Mayfield *(via telephone)*

Non-Voting Members Present

The Honorable John Read
- Chairman, House Appropriations Committee

Voting Members Absent

Mr. Larry Fortenberry
Mr. H. Ray Higgins
Dr. Alfred Rankins *(Represented by Ms. Susan Frickson)*
Dr. Carey Wright *(Represented by Dr. Felicia Gavin)*

Non-Voting Members Absent

The Honorable Videt Carmichael
- Chairman, Senate Insurance Committee
The Honorable Gary Chism
- Chairman, House Insurance Committee
The Honorable Eugene Clarke
- Chairman, Senate Appropriations Committee

Department of Finance and Administration Staff Present:

Mr. Richard Self
Ms. Cindy Bradshaw
Ms. Latasha Holmes
Ms. Amanda Murphy
Ms. Julia Bryan
Mr. Chris Shaman

Call to Order

The meeting was chaired and called to order by Mr. Christopher Burkhalter, Vice-Chairman of the Board.

Agenda Item 1: Minutes of the Standing Board Meeting of March 27, 2019

Vice-Chairman Burkhalter announced that minutes of the Board's standing monthly meeting of March 27, 2019, had been provided to all Board members for their review in advance of today's meeting. A motion was made by Mr. Kelly Hardwick for the Board to approve the minutes as presented. Mr. Mark Formby seconded the motion. The motion passed by a 6 – 0 vote, with members Burkhalter, Formby, Hardwick, Jackson, Mayfield, and Williams (designee for member Chaney) voting affirmatively.

Agenda Item 2: 2018 Medical Claims Administration Audit

Vice-Chairman Burkhalter recognized Ms. Michelle Suckow, HIA, ACS, AIRC, Vice President with Claim Technologies, Inc. (CTI), to present the results of CTI's recently completed audit of Blue Cross & Blue Shield of Mississippi's (BCBSMS) calendar year 2018 performance as the third party medical claims administrator for the State and School Employees' Health Insurance Plan. A copy of CTI's report entitled "*Comprehensive Claim Administration Audit - Claims and Performance Review Report*", as well as BCBSMS's response to the report, was distributed to Board members prior to the meeting. Ms. Suckow discussed the audit process and the key results, and advised the Board that BCBSMS had once again posted high levels of administrative performance, meeting or exceeding all contractual performance standards. No further action was needed or taken by the Board.

Agenda Item 3: Health Management Services Contract

Vice-Chairman Burkhalter recognized Mr. Richard Self, State Insurance Administrator with the Office of Insurance, who advised Board members that the Board's contract with ActiveHealth Management Inc. (AHM), to provide health management services, will expire on December 31, 2019, and includes an option to renew for an additional year at the Board's discretion. Mr. Self briefly described the services provided by AHM, and stated that staff recommends that the Board exercise this option and extend the contract for the fifth year. He explained that should the Board choose not to extend the contract, staff will need to initiate the development of a Request for Proposals in order to ensure that the selected contractor will be ready to provide services by January 1, 2020. A motion was made by Mr. Hardwick to approve entering into contract negotiations to execute the one-year extension to the Health Management Services Contract with AHM and subject to successful contract negotiations, for the Chairman of the Board to execute the appropriate contract amendment on behalf of the Board. Mr. Formby seconded the motion. The motion passed by a 6 – 0 vote, with members Burkhalter, Formby, Hardwick, Jackson, Mayfield, and Williams voting affirmatively.

Agenda Item 4: Strategic Plan

Vice-Chairman Burkhalter recognized Ms. Cindy Bradshaw, Deputy Director with the Office of Insurance, who reminded Board members that Section 25-15-5 of the Mississippi Code requires the Board to develop a five-year strategic plan for the State and School Employees' Health Insurance Plan (Plan). Mrs. Bradshaw stated that, using input provided from the Board's December 2018 Strategic Planning Retreat, staff had prepared a draft update to the five-year strategic plan to reflect the current healthcare delivery environment, as well as the Plan's specific attributes and challenges. A copy of the draft update had been distributed to Board members for their review prior to the meeting. Ms. Bradshaw reminded Board members that State law requires that the strategic plan should address, but not be limited to, (a) changing trends in the health care industry, and how they affect delivery of services to members of the Plan; (b) alternative service delivery systems; (c) any foreseeable problems with the present system of delivering and administering health care benefits in Mississippi; and (d) the development of options and recommendations for changes in the Plan. A motion was made by Mr. Hardwick to adopt the draft update as the State and School Employees' Health Insurance Plan's 2019 - 2023 Five-Year Strategic Plan. Dr. Andrea Mayfield seconded the motion. The motion passed by a 6 – 0 vote, with members Burkhalter, Formby, Hardwick, Jackson, Mayfield, and Williams voting affirmatively.

Agenda Item 5: Financial Statements

Vice-Chairman Burkhalter recognized Ms. Latasha Holmes, Director of Budget and Accounting with the Office of Insurance, who briefly reviewed the financial statements for the State and School Employees' Life and Health Insurance Plan for the month of March 2019. Copies of the financial statements were provided to Board members for their review prior to the meeting. No further action was needed or taken by the Board.

Agenda Item 6: General Schedule

Chairman Jackson recognized Ms. Cindy Bradshaw, Deputy Director with the Office of Insurance, who briefly reviewed the schedule of major activities and actions to be taken by the Board for the next several months. No further action was needed or taken by the Board.

Agenda Item 7: Old Business

There was no old business for the Board to consider.

Agenda Item 8: New Business

There was no new business for the Board to consider.

Adjournment

Vice-Chairman Burkhalter announced that the next standing meeting of the State and School Employees Health Insurance Management Board is scheduled for 9:00 a.m., on Wednesday, May 22, 2019 in Room 139, located at the Woolfolk Building in Jackson, Mississippi.

As there was no further business, the meeting was adjourned at 9:22 a.m.

A handwritten signature in cursive script, reading "Christopher J. Burkhalter", is written over a horizontal line.

Christopher J. Burkhalter
Vice-Chairman
State and School Employees Health Insurance Management Board