

MAGIC and ACE Security Questions Setup

DFA recently updated the IdM (Identity Management) system that is used to manage MAGIC and ACE security. As part of the upgrade, the first time you log into MAGIC, after September 10, 2020, follow the instructions below to setup your security questions.

If you only log into ACE (not MAGIC) you are not required to reset your ACE password. However, the next time you need to reset your ACE password these instructions must be followed.

1.) Enter your user-id and password on the [MAGIC login page](#) and click Log On.

If you don't know your current password, contact the MMRS Call Center at mash@dfa.ms.gov. **Please include your user-id in the email and only send one email. An analyst will contact you as soon as possible to provide assistance.**

You will not be able to use the password reset option on the MAGIC or ACE page until your password is reset by DFA. Once the password has been reset by DFA, use the provided temporary password to complete the steps below.



MAGIC
Mississippi's Accountability System for Government Information and Collaboration

Having password problems? Please click on this [link](#) for help...

User *

Password *

MAGIC is the Mississippi Accountability System for Government Information and Collaboration.

If you need access or additional information please go to the below website.
<http://www.dfa.ms.gov/dfa-offices/mmrs>

SAP

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2.) The screen below should appear. Answer at least five (5) of the security questions.

If applicable, your previous answers will be contain **●●●●●●●●** . Delete these answers and re-answer the question. Or, you can delete the answer to these questions and answer another question.

The screenshot shows a web interface with a 'Profile' section at the top. It contains fields for 'Unique ID' and 'Display Name', both of which are redacted with black boxes. Below these fields are 'Submit' and 'Refresh' buttons. The 'Security Questions' section is below, featuring a blue header and a black-bordered box with the instruction: 'You MUST answer any 5 (or more) of the questions below'. There are ten security questions listed, each with a corresponding input field. The first three questions have redacted answers (●●●●●●●●), while the remaining seven have empty input fields.

Profile

Unique ID: [Redacted]
Display Name: [Redacted]

[Submit] [Refresh]

Security Questions

You MUST answer any 5 (or more) of the questions below

What is your favorite color?: ●●●●●●●●
What make of car do you drive?: ●●●●●●●●
What is your pet's name?: ●●●●●●●●
What is your mother's maiden name?:
What street did you grow up on?: ●●●●●●●●
What school did you attend in the fifth grade?: ●●●●●●●●
What was the last name of your second grade teacher?:
What is the make and model of your first car? (Plymouth Duster):
What is the name and color of your first pet? (e.g., Fido Brown):
What company hired you for your first job?:
What is your maternal grandmother's maiden name?:
What is your youngest sibling's birthday - month and year? (e.g.: March 1903):

3.) Click Submit.

4.) Close your internet browser and wait ten (10) minutes before logging into the system again.

5.) If you are still not able to log in, email mash@dfa.ms.gov. **Please include your user-id in the email and only send one email. An analyst will contact you as soon as possible.**