AR3-Refunds for Customers

AR Invoice Entry

A Customer Refund is due

Enter Customer Credit Memo
FV75

Save Credit Memo as complete
FV75

Customer Receives Warrant, EFT, or ACH payment

AR Invoice Approver

Reject

Workflow Agency Approver SBWP

Approve

Post customer credit memo

Creates a Credit Memo for Customer Refund

Outgoing Payment role

Customer Outgoing Payment
F-31 (TBD)

Process thru Automatic Payment Run
F110

DFA/MMRS

Automatic Payment Run