Customer Invoicing Process for External entities in AR

AR – Agency Invoice Entry

(Services are rendered)

Invoice Entry for Customer Invoice	Save Invoice as complete	Execute the customer account statement	Execute the Dunning Program	Park document for Incoming Payment	Save Document as Complete for Incoming Payment
FV70 (DR)	**FV70 (DR)**	**ZFAR_ACC_STMT**	**F150**	**FBV1 (DZ)**	**FBV1 (DZ)**

(Customer paid)

AR- Agency Invoice Approver

Workflow for Customer invoice approval — **SBWP**
— Reject
— Approve

Automatic Post to AR

Workflow for Customer invoice approval — **SBWP**
— Reject
— Approve

AR- Agency Outgoing Payments

Clear Customer for partial payments	Creates a clearing document (DZ)
F-32 (AB)	

DFA/OFM

Requires DFA APPROVAL of Incoming Monies
— Reject
— Approve

Partial or Full Payment
— Partial
— Full

Job for F.13 (DZ) run in background in nightly process

Customer

Customer Receives Current Statement Or Dunning Letter (In Arrears 60, 90 & 120 days)

Customer makes payment in allotted time
— No
— Yes