

EXHIBIT D

SAMPLE IMPLEMENTATION GUARANTEE

Task	Task & Objective	Deliverable Date	Liquidated Damage
Implementation Plan	TPA to submit detailed implementation plan outlining all action items required for successful “go live” on July 1, 2018, in accordance with the Scope of Services.	Implementation plan is due within 5 working days of contract execution.	\$150,000
Historical Claim Data Migration	TPA to test and load historical claim data into their claim system.	TPA testing and loading of historical data through March 31, 2018 is to be completed by May 15, 2018 (assumes TPA receives client hierarchy and complete, accurate claim data by April 15, 2018)	\$75,000
Communication and Agency Training	TPA to successfully train client, including field agency personnel, on their On-line Reporting System.	To be completed before June 14, 2018	\$75,000
Staff Hiring	TPA to fill all positions as required in Scope of Services	Staff to be in place by June 14, 2018	\$75,000
Staff Training	TPA to train all positions as required in Scope of Services	Training of all positions completed by June 28, 2018	\$75,000
Go-Live*	TPA to be fully operational to perform all items in Scope of Services	July 1, 2018 - All components fully operational and functioning.	July 1, 2018 - \$100,000; Each calendar day after July 1 - \$25,000; Up to \$300,000 Max

*Penalty will be assessed at \$25,000 per calendar day with a maximum penalty of \$300,000 for failure to meet this task.

In the event the TPA fails to successfully complete a task by the stated deliverable date due to the action or inaction of the Board, or one or more of the Board’s other vendors, the TPA can request that the associated liquidated damage be waived. Reasonable approval of such a request by the Board will not be withheld. It is the TPA’s responsibility to promptly notify the Board of any such third party action or inaction that is reasonably expected to impact the TPA’s ability to successfully complete an implementation task.