# Browser Settings for IE10 and IE9 When Accessing SRM Internal Catalogs

If you get a blank screen when accessing Internal Catalogs in SRM, you may need to make the following browser setting changes. (The browser settings below are applicable to Internet Explorer versions 9 and 10.)
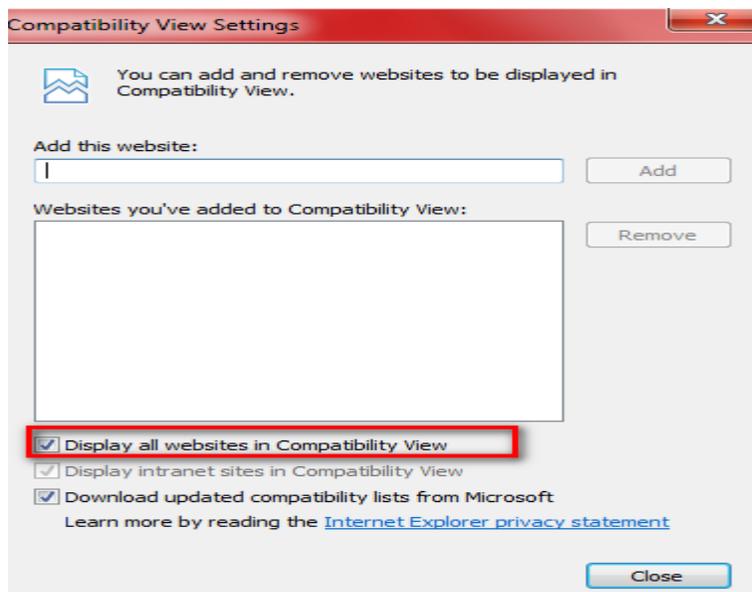
Step 1

Validate that the Browser is in compatibility mode. This can be done by clicking on:

Tools -> Compatibility view settings
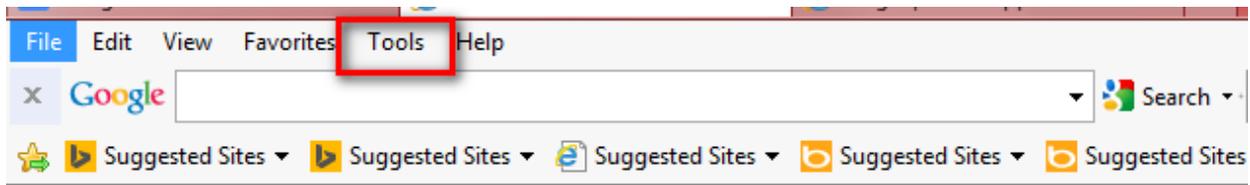
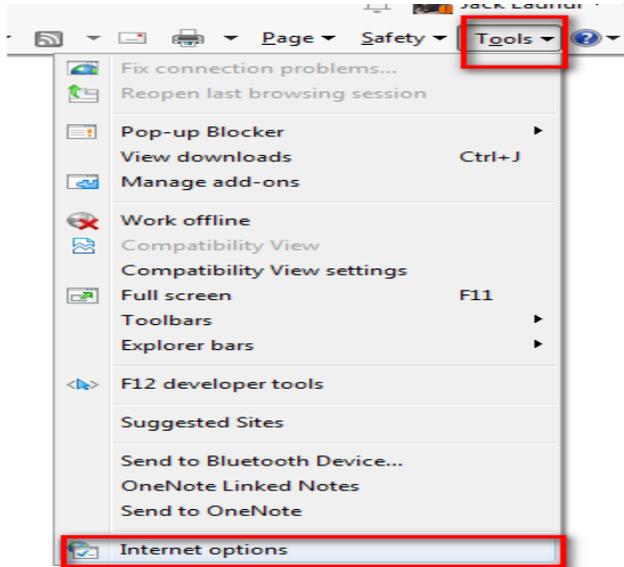"Display all websites in Compatibility View" should be checked on, as shown below:
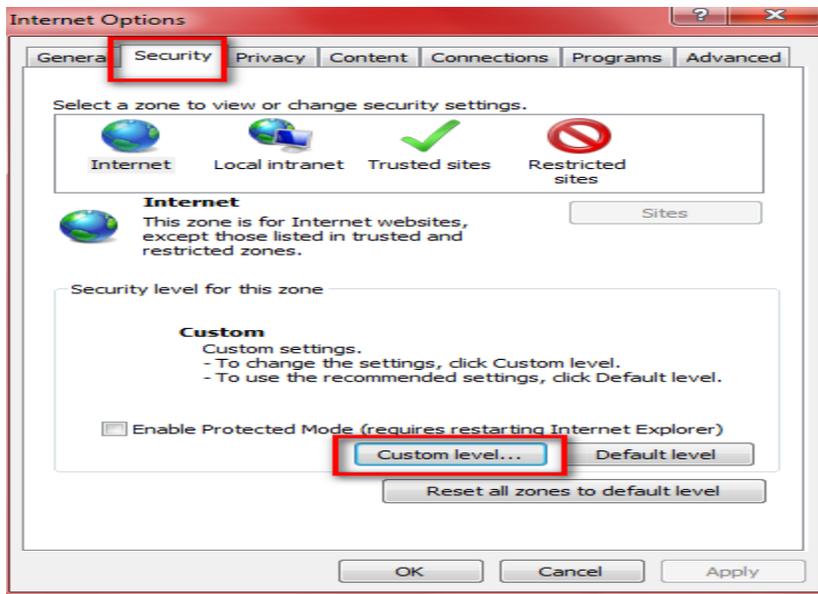

Click the "Close" button.

Step 2

Validate that the Security settings are correct. This can be done by clicking on:
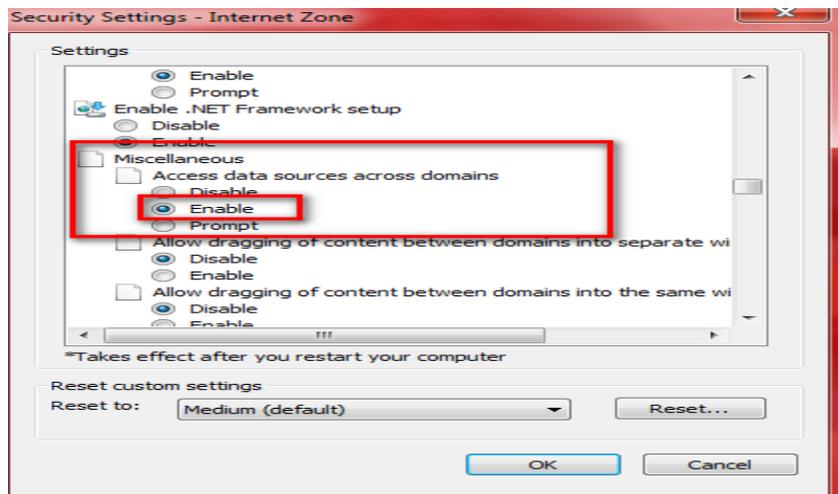
Tools -> Internet Options

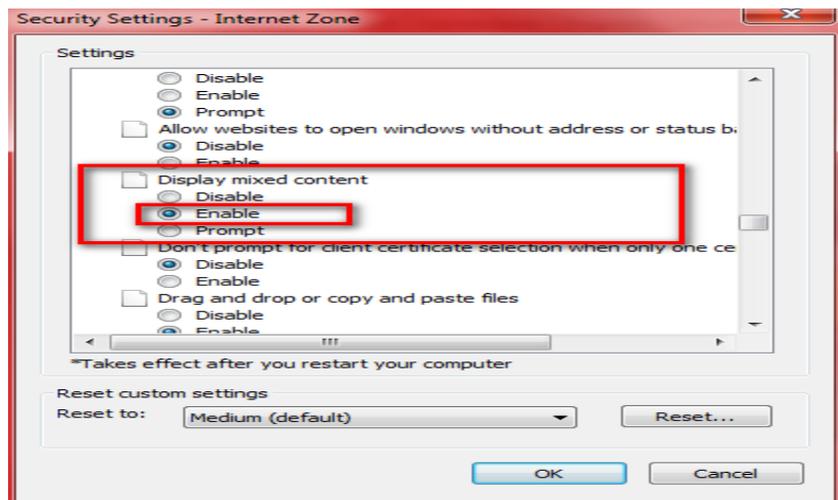Click on the "Security" tab and click the "Custom level" button

Step 3

Under the "Miscellaneous" section, enable the 2 settings shown in screen shots below:

"Access data sources across domains" = Enable

"Display Mixed Content"= Enable

Click on the "OK" button

Step 4

Close all browser sessions for the settings to take effect.   Reopen browser and access an internal catalog in SRM to make sure the issue is resolved.